

Agenda item:

3.1.

Safer communities strategy.

Procurement Committee

[No.]

On 24 November 2009

Report Title: Community Safety CCTV Management and Operation.	
Report of Niall Bolger, Director of Urban Environment. Signed:	
Contact Officer: Sue Philbey, Parking Performance & Development Manager 020 8489 1440	
Wards(s) affected: All	Report for: Key
 1. Purpose of the report 1.1 To seek approval to extend the current CCTV Community Safety management and operation contract for a further period of 1 year in accordance with Contract Standing Order (CSO) 13.02. 	
2. Introduction by Cabinet Member 2.1. This contractor has been performing well since their appointment. Improvements have been achieved in key areas such as the quality and quantity of data collection and partnership liaison resulting in better communications. I feel that this contractor be given the opportunity for a further year.	
3. State link(s) with Council Plan Priorities and actions and /or other Strategies:	

4. Recommendations

4.1. It is recommended that approval be granted, under Contract Standing Order 13.02, for the extension of the existing contract with NSL for Community Safety CCTV Management and Operation for a period of one year commencing on 18 December 2009 on the same Terms and Conditions.

5. Reason for recommendation(s)

- 5.1 The Parking Service has responsibility for the provision of CCTV for community safety and parking enforcement. This is currently delivered by an in-house team for parking enforcement and an external contractor provides the community safety operation. NSL were awarded the community safety contract in November 2008 and have been successfully providing this service from 18 December 2008.
- 5.2 The contract was tendered for a period of 1 year with the option to extend for a further 1 year period. This contract enabled the Parking Service to appoint an experienced contractor within this specialist field to help drive improvements. It enabled development opportunities in all areas of this work and provides the flexibility to be responsive to new challenges and issues. There is now a robust performance framework in place which enables the service to evaluate fully the benefits of this contract and future possibilities for this service provision.
- 5.3 The performance of the contract is good showing month on month improvements in respect of incidents being reported and captured including huge improvements in the liaison and partnership working with Police. These improvements are reflected in the improved image and confidence in which partners use and access the service. It also provides valuable data in identifying issues and incidents within the borough.
- 5.4 As well as improved performance and service delivery, the contractor also has a number of other local contracts and can quickly respond to unforeseen staffing shortages. We have compared the cost of operators from another service provider in this area and we are satisfied that this contract offers value.
- 5.5 The contract will provide the flexibility of early termination (three months notice) should the service identify a suitable alternative i.e. an improved methodology of delivering this service before the end of the extended contract term.
- 5.6 The service has already started to plan for the re-procurement of this service, by starting an options appraisal as to the future of the CCTV service. This will also include market testing and benching with other local authorities. This review will establish the future shape of this service provision, enabling the procurement process to start.

Report Template: Formal Bodies

6 Other options considered

6.1 No other options have been considered at this point. Other options were considered before the award of the original contract and an options appraisal is being undertaken to establish how this service will be provided in the future.

7 Summary

7.1 The Parking Service is required to provide a CCTV service on community safety and the contract provides for an extension for a period of one year. This extension will enable the service to undertake market testing to establish options on future service provision. It is therefore recommended that a one year extension to the existing NSL contract be approved, terminating on 18 December 2010.

8 Chief Financial Officer Comments

8.1 Budget provision for the costs of this contract is contained within existing Parking service and Community Safety budgets, as the contractor has agreed not to increase the price for extension period there will be no budget pressure for 2010/11 relating to this contract.

9 Head of Legal Services Comments

- 9.1. This report is recommending that Members approve the extension of the CCTV contract with NSL under Contract Standing Order 13.02. This allows Members to authorise any variation to a contract other than those which a Director may authorise under CSO 13.01, provided this would be consistent with the Public Contract Regulations 2006 (PCR 2006) and the Council's Financial Regulations.
- 9.2 Under CSO 4.03, Members must approve contract extensions valued over £150,000.A Director therefore may not authorise such an extension.
- 9.3 As the value of the proposed one year extension is valued at £205,693.35, Members have power to approve it under CSO 13.02.
- 9.4 CCTV contracts are security contracts which are listed as Part B or residual contracts under the PCR 2006. As such they are not subject to the full EU procurement regime as incorporated in the PCR 2006 and are not subject to the rules of that regime relating to tendering or extending contracts.
- 9.5 In the circumstances, the Head of Legal Services confirms that there are no legal

reasons preventing Members from approving the recommendation in paragraph 4 of this report.

10 Head of Procurement Comments

- 10.1 This recommendation is in line with the Procurement code of Practice.
- 10.2 The current contract is delivering continuous service improvements and has a robust monitoring system in place to ensure continued contract compliance.
- 10.3 The one year contract extension gives the service the opportunity to review the future shape of the service and undertake a competitive procurement.
- 11 Equalities & Community Cohesion Comments
- 11.1 None.
- 12 Consultation
- 12.1 None

13 Service Financial Comments

13.1 The current annual cost of this contract is £202,653.55. NSL is prepared to agree to extend this contract for a year based on the existing charging structure. This agreement has been reached due to the negative RPI at present.

14 Use of appendices /Tables and photographs

14.1

15 Local Government (Access to Information) Act 1985

- 15.1[List background documents]
- 15.2[Also list reasons for exemption or confidentiality (if applicable)]